GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3019
ANSWERED ON:22.12.2003
MARKET SHARE OF IA
UMMAREDDY VENKATESWARLU

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Indian Airlines increased its market share to 41.9% in September, 2003;

(b) if so, the details thereof;

(c) the steps Indian Airlines propose to take to improve its departure procedures at various airprots in the country; and

(d) the steps taken to improve services at the check-in counters for baggage handling etc.?

Answer

MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI RAJIV PRATAP RUDY)

(a) and (b): As per information available, Indian Airlines market share went up from 39.8% in April, 2003 to 41.9.% in September, 2003.

(c) and (d): Indian Airlines has provided computerized check-in facility at 22 domestic stations. During the year 2004, Indian Airlines proposes to gradually provide the facility of computerized check-in at 33 more domestic stations.

With the introduction of Departure Control System at the above stations, Indian Airlines has planned to extend the following facilities to passengers:-

1. Automated Boarding Card
2. Advance Seat reservations
3. Return Check-in
4. Tele Check-in
5. Through Check-in